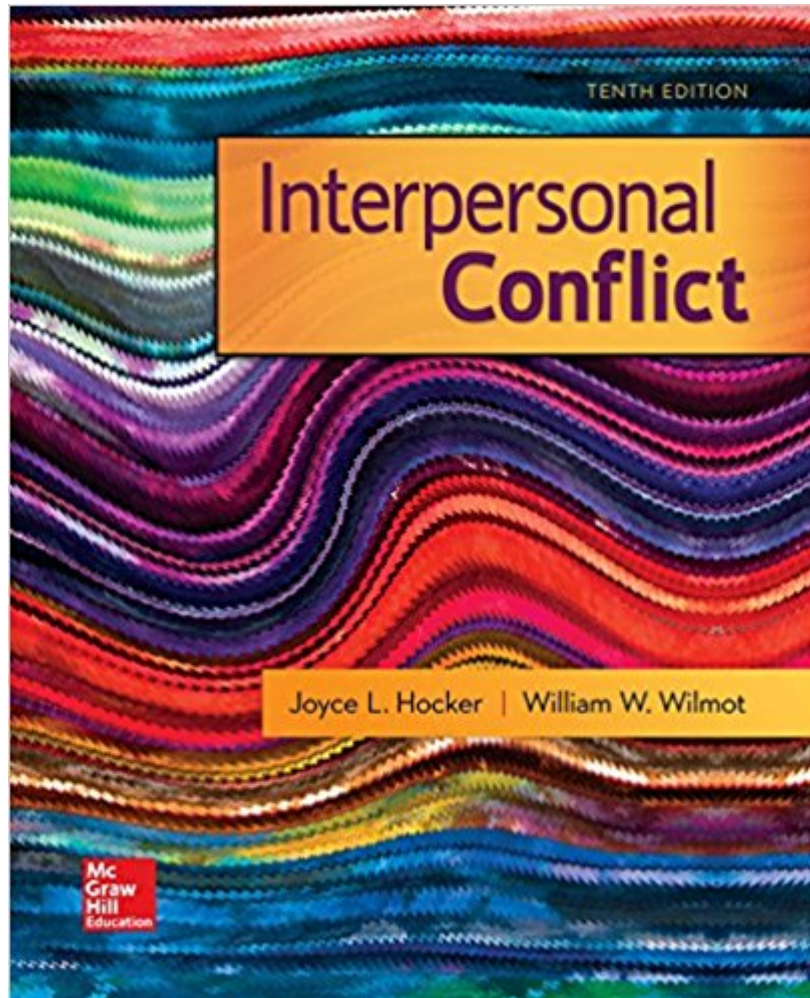




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Interpersonal Conflict (Communication)



Synopsis

Interpersonal Conflict explains the key dynamics of personal conflicts that we all face. Written for courses such as Communication and Conflict, Interpersonal Conflict, Conflict Management, Conflict and Negotiation, and Conflict in Personal Relationships, this textbook examines the central principles of effective conflict management in a wide variety of contexts--whether at home or on the job. Its combination of up-to-date research and examples gives students a theoretical and practical foundation in conflict management. Instructors and students can now access their course content through the Connect digital learning platform by purchasing either standalone Connect access or a bundle of print and Connect access. McGraw-Hill Connect[®] is a subscription-based learning service accessible online through your personal computer or tablet. Choose this option if your instructor will require Connect to be used in the course. Your subscription to Connect includes the following:

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Customer Reviews

Joyce L. Hocker, a practicing family mediator and conflict manager, is a psychotherapist in Missoula, Montana. Wm. Wilmot is Professor of Communication at the University of Montana and is a practicing organizational mediator and conflict manager.

The book came in great condition. It is good for dispute resolution majors. I would definitely recommend someone buying the book if they like to write in their textbooks.

I found this book a great source of knowledge. It is terribly expensive even used. However it is choked full of great learning material about relationships, communicating. good.

This was a required textbook for an MBA class. It wasn't a bad read, but had a lot of relatively basic concepts explained in easy to understand pieces. The book is overly expensive to buy for its size and utility but that is typical of the industry as a whole. I would recommend renting the book (electronically is what I did) but you can also buy on kindle or used if the class isn't using the latest version.

Good book, not the easiest to follow but good for anything over a 100 or 101 communications course.

I rented this book for a Conflict Resolution class. The book in and of itself was fine, however, it was rather expensive for a digital rental (\$69.00). It did not format correctly with Kindle and reading and searching was truly a PITA. I could have done better buying or renting a used, crappy, beat up copy. This is the first time that I have been dissatisfied with a Kindle textbook/book.

Needed this for school, great condition, great price!

I gave this book the highest stars available. I enjoyed how the book broke down what conflict was really about and the various stages in conflict. We seldom look at conflict the way it was presented in the book and my initial thoughts were had I known about this book before now I would have handled things differently. It also opened up a new window on how my actions may be perceived by another person and also how I may have contributed to the continued conflict. I was able at the end of the book to reevaluate myself and others in conflict. I try practicing one aspect of getting to the what

actually happened by closely looking at my story and their story to find common agreement so as to work from that point towards resolution of the conflict.

Great info

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